Important update: Changes to Scheduled Appointments No Show policy

Dear Valued Patient,

We are writing to inform you of a change to our policy regarding NO SHOWS of scheduled appointments.

Effective <u>07/01/2025</u>, there will be associated fees for scheduled appointment no shows.

We have a very busy practice and regretfully, we have been forced to institute this due to a large volume of "no-shows." Assuring that all our established patients have access to their doctor when necessary is our priority.

What does this mean for patients:

New Patient Appointments:

*If you No Show to your scheduled appointment, you will be charged \$75. This charge will be billed directly to the person responsible for the account.

Established Patients:

*If you No Show your scheduled appointment, you will be charge \$35 for your preventative care and \$50 for your restorative care. This charge will be billed directly to the person responsible for the account.

This does not apply to patients that provide notice with greater than 24-hour notice.

Thank you for your understanding.

Gull Road Dentistry